The Public Services Department provides project management, preventative maintenance, repairs and regulatory compliance requirements for the system. Duties performed by departmental personnel include system cleaning, closed circuit television (CCTV) inspections, smoke & dye testing, flow monitoring, pump station maintenance and system repairs. The department is also responsible for project management of contracted work, oversight of engineering studies, inspection services and acceptance of new construction by developers.

The Public Services Department receives funding from an enterprise fund, which is a self-supporting fund in that the expenses must be supported by the revenue. The department is in the process of gathering inventory and condition assessment information and entering this data into the departments Computerized Maintenance Management System (Lucity) and GIS. The department publishes a three year repair/replacement schedule which identifies future projects and is working on developing a long-term plan to determine future funding needs.

The City of Florence storm sewer system consist of 142 miles of storm conduit, 2,169 curb inlets, 730 manholes, 20 City maintained detention basins and 245 privately maintained detention basins. The Public Services Department is responsible for the maintenance and management of the system, as well as, ensuring compliance with the federally mandated Storm Water Phase II Program.

The Public Services Department provides project management, preventative maintenance, improvements, repairs and regulatory compliance requirements for the system. Duties performed by departmental personnel include system cleaning, closed circuit television (CCTV) inspections, and new installation and system repairs. The department is also responsible for project management of contracted work, oversight of engineering studies, as well as, inspection and acceptance of new construction by developers.

The Public Services Department performs yearly inspections on both City maintained and privately maintained detention basins. This information is entered into the departments Computerized Maintenance Management System (Lucity). The Department is also in the process of collecting inventory and condition assessment information and entering that data into the Lucity and GIS systems. The department publishes a three year repair/replacement schedule which identifies future projects.

The Public Services Department receives funding from the City's General Fund and Capital Improvement Fund. The City also charges a storm water user fee to help offset the cost of maintaining the system.